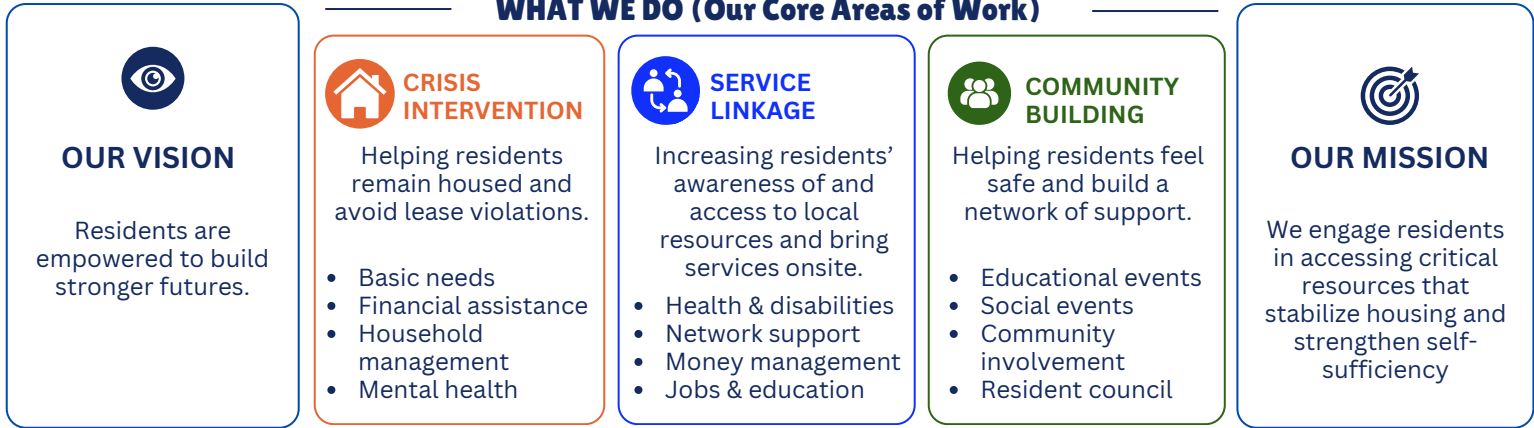


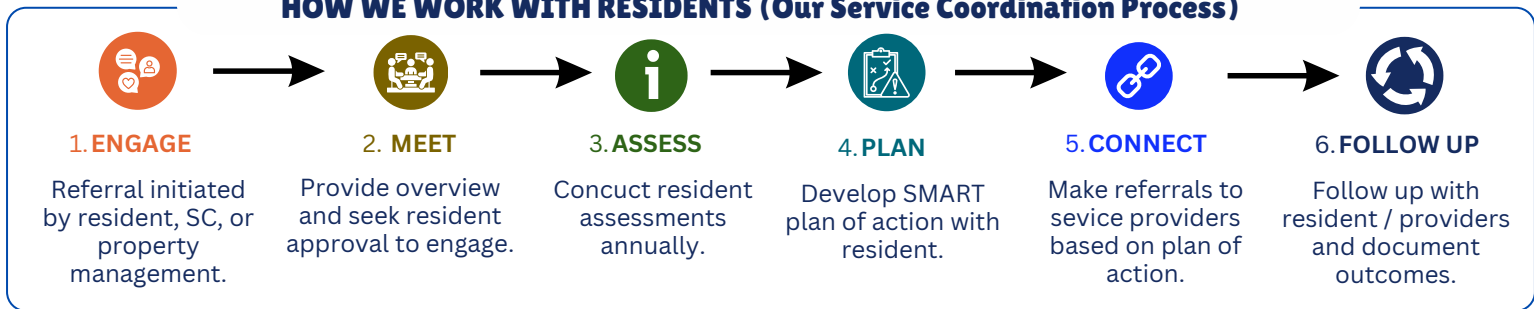
# OUR SERVICE DELIVERY MODEL & IMPACT FRAMEWORK

## Measurable Outcomes. Stronger Communities.

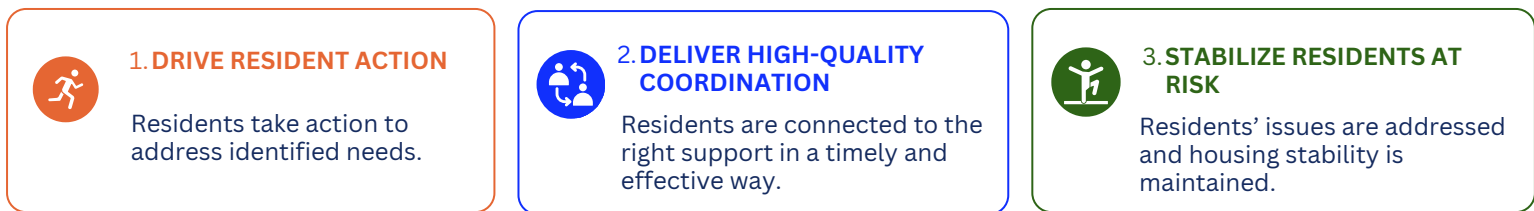
### WHAT WE DO (Our Core Areas of Work)



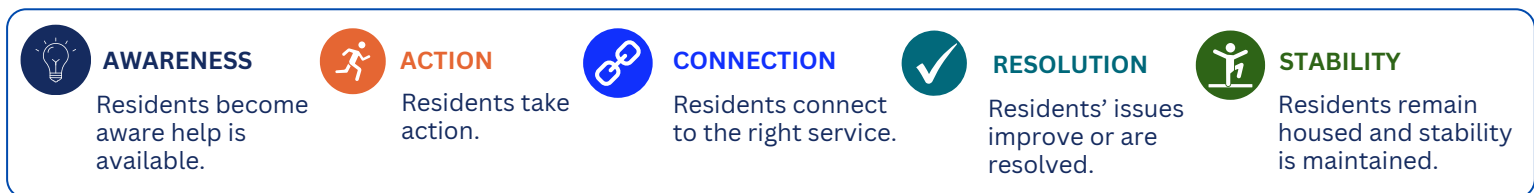
### HOW WE WORK WITH RESIDENTS (Our Service Coordination Process)



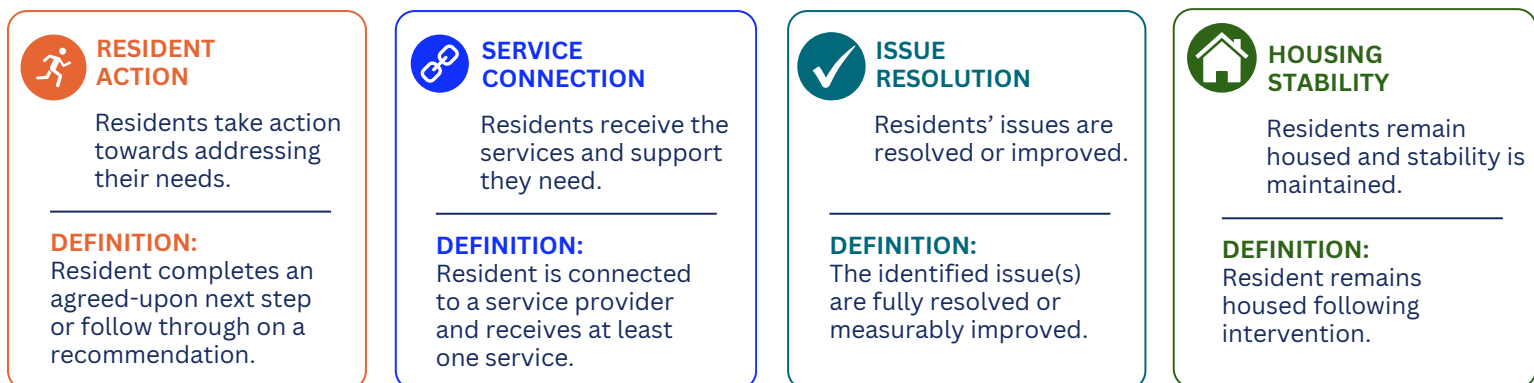
### WHAT WE FOCUS ON (Our Goals)



### HOW CHANGE HAPPENS (Resident Progression)



### WHAT CHANGES FOR RESIDENTS (Our Outcomes)



### HOW WE MEASURE SUCCESS (Key Indicators)

