

# HELP FOR HARD TIMES GUIDE



## 2015-2016 GET CONNECTED. GET ANSWERS.

THE AREA'S MOST COMPREHENSIVE  
COMPILATION OF HEALTH AND  
HUMAN SERVICE RESOURCE  
INFORMATION SERVING LUCAS,  
WOOD, OTTAWA, ERIE, AND HANCOCK  
COUNTIES.

# WELCOME

Dial 2-1-1 or 1-800-650-HELP (4357)  
Hearing Impaired Dial 7-1-1  
[unitedwaytoledo.org/211](http://unitedwaytoledo.org/211)  
[unitedway211@unitedwaytoledo.org](mailto:unitedway211@unitedwaytoledo.org)

United Way of Greater Toledo  
424 Jackson Street  
Toledo, Ohio 43604

United Way • AIRS  
**2-1-1**  
Get Connected. Get Answers.

# LIVE UNITED

United  
Way







## **GET CONNECTED. GET ANSWERS.**

### **Call United Way 2-1-1**

United Way 2-1-1 is a free, confidential and anonymous, non-emergency information and referral service that connect Lucas, Wood, Ottawa, Erie, and Hancock counties' residents to the health and human services they need. The service is available 24 hours a day, seven days a week, as well as during disasters. Available by telephone and online, 2-1-1 provides callers and web visitors with detailed information on community resources for help and assistance in a range of areas.

If you are in need of health and human service information or would like to find out how you can help other people in your community, **dial 2-1-1 or (800) 650-HELP (4357).**

### **HOW TO USE The Help for Hard Times Reference Guide**

If you are laid off from a job, have a death in the family, are in an abusive relationship, discover the need for some important services for your family, such as health care or legal or tax assistance, or a wide array of other services, *Help for Hard Times* will help you find what you're looking for.

- Call the phone numbers listed with the services you need. Ask for information about the services and how you can receive them.
- When you make the call, we recommend that you have:
  1. information such as family size and the ages of your children;
  2. the name and ZIP code of the town in which you live;
  3. your income sources and amounts;
  4. a pen and paper to write down information that you are given
- Most of the agencies listed in *Help for Hard Times* have helpful websites. If you do not have a computer, your local library should be able to help you use one free of charge (see the *Public Libraries* section).
- If you need help with something not listed in the guide, **dial 2-1-1** 24 hours a day, every day. We have information on all types of programs and services, not just those for emergencies.

You can also search for services by selecting "Click Here to Find Help" when you go to our website:

**[www.unitedwaytoledo.org/211](http://www.unitedwaytoledo.org/211)**

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## **HELP FOR HARD TIMES REFERENCE GUIDE**

<b>Abuse Reporting</b>	<b>Phone</b>	<b>Area Served</b>
Erie County Job and Family Services	(419) 626-5437	Erie County
Hancock County Job and Family Services	(419) 424-7022	Hancock County
Lucas County Children Services	(419) 213-2273	Lucas County
Lucas County Job and Family Services	(419) 213-8663	Lucas County
Ottawa County Job and Family Services	(419) 898-3688 (800) 665-1677	Ottawa County
Wood County Job and Family Services	(419) 352-7566 (888) 288-1118	Wood County
<b>Birth Certificates</b>	<b>Phone</b>	<b>Area Served</b>
Erie County General Health District	(419) 626-5623 (888) 399-6065	Erie County
Findlay City Health Department	(419) 424-7105	Hancock County
Hancock County Health Department	(419) 424-7869	Hancock County
Ottawa County Health Department	(419) 734-6800 (800) 788-8803	Ottawa County
Toledo-Lucas County Health Department	(419) 213-4100	Lucas County
Wood County Combined General Health District	(419) 352-8402 (866) 861-9338	Wood County
<b>Children's Services</b>	<b>Phone</b>	<b>Area Served</b>
Erie County Job and Family Services	(419) 626-5437 (888) 399-6065	Erie County
Family and Children First Council of Erie County	(419) 624-6355	Erie County
Family and Children First Council of Ottawa County	(419) 898-3688	Ottawa County
Hancock County Center for Safe and Healthy Children	(419) 425-1475	Hancock County
Hancock County Family First Council	(419) 423-8687	Hancock County
Hancock County Job and Family Services	(419) 424-7022	Hancock County
Lucas County Children Services	(419) 213-3200	Lucas County
Lucas County Family Council	(419) 725-7194	Lucas County
Lucas County Job and Family Services	(419) 213-8999	Lucas County
Ottawa County Job and Family Services	(419) 898-3688 (800) 665-1677	Ottawa County
Wood County Job and Family Services	(419) 352-7566 (888) 282-1118	Wood County
<b>Clinics – see Health Care - Clinics</b>		
<b>Clothing</b>	<b>Phone</b>	<b>Area Served</b>
Angel's Arms	(419) 250-3495	Lucas County
Care and Share of Erie County	(419) 624-1411	Erie County
Cherry Street Mission – LifeBridge Center	(419) 246-9552	NW Ohio
Chopin Hall	(419) 422-6401	Hancock County
Deacon's Shop First Presbyterian Church	(419) 352-5176	Wood County
Helping Hands of St. Louis	(419) 691-0613	Lucas County – east of Maumee River

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Pilgrim Church	(419) 478-6012	Lucas County
Salvation Army North Baltimore	(419) 257-2334	Southern Wood County
Salvation Army Port Clinton (winter coats)	(419) 732-2769	Ottawa County
Southside Life Station	(419) 242-3340	Lucas County
Trinity Faith Outreach	(419) 246-9747	Lucas County
<b>Counseling – see Mental Health Care / Counseling</b>		
<b>Day Care – Adults</b>	<b>Phone</b>	<b>Area Served</b>
Alpha and Omega Daycare Center LLC	(419) 874-8053	Lucas, Wood County
Alternative Care Center	(419) 624-6993	Erie, Ottawa County
Anne Grady Services	(419) 866-6500	NW Ohio
Area Office on Aging of NW Ohio (respite care)	(419) 382-0624 (800) 472-7277	Erie, Lucas, Ottawa, Wood County
Blanchard Valley Health System	(419) 425-3165	Hancock County
Community Residential Services	(419) 255-5200	Lucas County
Epilepsy Center of Northwest Ohio	(419) 867-5950	NW Ohio
For His Glory Ohio – Seniors Helping Seniors	(440) 366-4915	Erie, Ottawa County
Harbor (developmental disabilities)	(419) 475-4449 (800) 475-4449	Lucas County
Ottawa County Senior Resources	(419) 898-2851	Ottawa County
Senior Independence Home Health and Hospice	(419) 865-1499	NW Ohio
<b>Day Care – Children</b>	<b>Phone</b>	<b>Area Served</b>
Catholic Club	(419) 243-7255	Lucas County
Child Care Resource Center (child care resource and referral and provider training)	(440) 960-7187	Erie County
Findlay Family YMCA	(419) 422-3174	Hancock County
Mom's House (student parents)	(419) 241-5554	Lucas County
Sylvania Community Services Center	(419) 885-4126	Sylvania (Lucas County)
Toledo Day Nursery	(419) 243-2627	Lucas County
WSOS	(419) 334-8911 (800) 775-9767	Ottawa, Wood County
YMCA	(419) 729-6035	Lucas, Ottawa, Wood County
YWCA of Northwest Ohio (child care resource and referral and provider training)	(419) 241-3235 x105	Hancock, Lucas, Ottawa, Wood County
<b>Delivered Meals</b>	<b>Phone</b>	<b>Area Served</b>
Area Agency on Aging 3 (seniors)	(419) 222-7723 (800) 653-7723	Hancock County
Good Samaritan Society – Arlington	(419) 365-5115	Arlington (Hancock County)
Mobile Meals of Toledo	(419) 255-7806	Lucas County
Ottawa County Senior Resources (seniors)	(419) 898-2800 (877) 898-6459	Ottawa County
Serving Our Seniors (seniors)	(419) 624-1856 (800) 564-1856	Erie County
Wheeled Meals	(419) 354-8965	Bowling Green (Wood County)
Wood County Committee on Aging (seniors)	(419) 353-5661 (800) 367-4935	Wood County
<b>Dental Services</b>	<b>Phone</b>	<b>Area Served</b>
Corner Dental	(419) 536-7265	Lucas County

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Dental Center of NW Ohio	(419) 241-6215	NW Ohio
Neighborhood Health Association (homeless)	(419) 241-1554	Lucas County
Owens State Community College Dental Hygiene Clinic	(567) 661-7294	Lucas, Wood County
Toledo Dental Society (referral service)	(419) 474-8611	Lucas, Wood, Ottawa County
Toledo-Lucas County Health Department (pediatric)	(419) 213-4100	Lucas County
<b>Disability Assistance</b>	<b>Phone</b>	<b>Area Served</b>
Ability Center	(419) 885-5733 (866) 885-5733	Lucas, Ottawa, Wood County
Alzheimer's Association, Northwest Ohio Chapter	(419) 537-1999 (800) 272-3900	NW Ohio
Arc of Lucas County	(419) 882-0941	Lucas County
Arc of Ottawa County	(419) 707-2074	Ottawa County
Arthritis Foundation	(800) 245-2275	NW Ohio
Autism Society of NW Ohio	(419) 578-2766	NW Ohio
Children with Medical Handicaps Program	(614) 466-1700 (800) 755-4769	Ohio
Columbus Speech and Hearing Center	(614) 261-5792	Ohio
Erie County Advocating for Rights of Citizens with Disabilities	(419) 625-9677	Erie County
Easter Seals Northern Ohio Regional Office	(440) 324-6600 (419) 535-5750 (Toledo)	NW Ohio
Epilepsy Center of NW Ohio	(419) 867-5950 (800) 589-5958	NW Ohio
Erie County Board of Developmental Disabilities	(419) 626-0208	Erie County
Hancock County Board of Developmental Disabilities	(419) 425-8747	Hancock County
Josina Lott Residential and Community Services	(419) 866-9013	Lucas, Wood County
Kidney Foundation of Northwest Ohio	(419) 329-2784	NW Ohio
Lucas County Board of Developmental Disabilities	(419) 381-8320 (419) 380-4000	Lucas County
National Multiple Sclerosis Society	(800) 344-4867	NW Ohio
Northwest Ohio Hemophilia Foundation	(419) 291-5882	NW Ohio
Ottawa County Board of Developmental Disabilities	(419) 734-6650 (866) 755-4440	Ottawa County
Social Security Administration – Erie County	(419) 772-1213 (866) 588-7397	Erie County
Social Security Administration – Hancock County	(800) 772-1213 (877) 628-6548	Hancock County
Social Security Administration – Lucas and Ottawa Counties	(800) 772-1213 (866) 331-2196	Lucas, Ottawa County
Social Security Administration – Wood County	(800) 772-1213	Wood County
Starkey Hearing Foundation	(800) 328-8602	Ohio
Sunshine Communities	(419) 794-1396	NW Ohio
Toledo Hearing and Speech Center	(419) 241-6219	NW Ohio

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Wood County Board of Developmental Disabilities	(419) 352-5115 (800) 356-3218	Wood County
Wood County Health Department	(419) 352-8402	Wood County
<b>Disaster Services</b>	<b>Phone</b>	<b>Area Served</b>
American Red Cross	(419) 626-1641 (Erie) (800) 589-2286 (Erie) (419) 422-9322 (Hancock) (419) 329-6060 (Lucas, Ottawa, Wood) (419) 734-1100 (Ottawa) (419) 352-4575 (Wood) (888) 590-0098 (Wood)	Erie, Hancock, Lucas, Ottawa, Wood County
Emergency Management Agencies (EMA)	(419) 627-7617 (Erie) (419) 424-7092 (Hancock) (419) 213-6503 (Lucas) (419) 734-6900 (Ottawa) (419) 354-9269 (Wood) (866) 644-6362 (Ohio EMA) (614) 889-7150 (Ohio EMA)	Erie, Hancock, Lucas, Ottawa, Wood County and State of Ohio
FEMA – Disaster Application and Information Services	(800) 621-3362	National
The Salvation Army	(419) 626-3862 (Erie) (419) 422-8238 (Hancock) (419) 241-3549 (Lucas) (419) 732-2769 (Ottawa) (419) 352-5918 (Wood)	Erie, Hancock, Lucas, Ottawa, Wood County
<b>Domestic Violence Prevention and Education</b>	<b>Phone</b>	<b>Area Served</b>
Cocoon Shelter	(800) 472-9411 (crisis line)	Wood County
Erie County Victim Assistance Program	(419) 627-7699	Erie County
Family and Child Abuse Prevention Center	(419) 244-3053 (Lucas County) (419) 734-3266 (Ottawa County)	Lucas, Ottawa County

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Family Service of Northwest Ohio	(419) 321-6455	Lucas, Wood County
First Step Healthy Family Resource Center	(419) 435-7300 (800) 466-6228 (hotline)	Hancock, Wood County
Legal Aid of Western Ohio	(419) 724-0460 (Lucas County) (888) 534-1432 (outside Lucas County)	NW Ohio
Lucas County Domestic Relations Court	(419) 213-2700	Lucas County
Ohio Domestic Violence Network	(800) 934-9840	Ohio
Open Arms Shelter	(419) 420-9261 (419) 422-4766 (crisis line)	Hancock County
Providence Center for Social and Economic Empowerment	(419) 244-0666	Lucas County
Safe Harbour Domestic Violence Shelter	(419) 626-2200 (800) 953-2207	Erie, Ottawa County
Toledo-Lucas County Victim Witness Program	(419) 213-4591	Lucas County
YWCA of Northwest Ohio - Battered Women's Shelter	(419) 241-3235 (888) 341-7386 (hotline)	Lucas, Ottawa, Wood County
<b>Education – Adult Education</b>	<b>Phone</b>	<b>Area Served</b>
EHOVE Adult Career Center	(419) 627-9665 x280	Erie County
Owens State Community College – ABLE program	(567) 661-2253	NW Ohio
Sandusky Career Center	(419) 984-1100	Erie County
<b>Education – Post-Secondary</b>	<b>Phone</b>	<b>Area Served</b>
Bowling Green State University	(419) 372-2531	Ohio
Lourdes University	(419) 885-3211 (800) 878-3210	Ohio
Owens State Community College	(800) 466-9367	NW Ohio
University of Toledo	(419) 530-4636	Ohio
<b>Education – Tutoring / Homework Help</b>	<b>Phone</b>	<b>Area Served</b>
Adelante, Inc.	(419) 244-8440	L. Hollingworth and Garfield Elementary Schools (Lucas County)
Boys and Girls Club of Erie County	(419) 624-9250	Erie County
Boys and Girls Clubs of Toledo	(419) 241-4258	Lucas County
Canaan Outreach Center	(419) 244-5700	Lucas County
Findlay City Schools	(419) 425-8364	Findlay (Hancock County)
Grace Community Center	(419) 248-2467	Lucas County
Learning Club of Toledo	(419) 360-2842	Lucas County
Padua Center	(419) 241-6465	Lucas County
The Lighthouse Community Center	(419) 471-1912	Lucas County
The Source	(419) 213-5627	Lucas County
Toledo Branch of the NAACP	(419) 318-9013	Lucas County
Wood County Educational Service Center	(419) 354-9010	Ottawa, Wood County

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Emergency Shelters	Phone	Area Served
Beach House (families)	Dial 2-1-1 or (800) 650-4357	NW Ohio
Cherry Street Mission (men)	(419) 242-5141	NW Ohio
Cherry Street Mission - Sparrows Nest (women)	(419) 321-1835	NW Ohio
City Mission of Findlay, Ohio	(419) 423-9151	NW Ohio
Cocoon Shelter (domestic violence shelter) Hotline	(419) 373-1730 (800) 799-7233 (crisis line)	Wood County
Family House (families)	Dial 2-1-1 or (800) 650-4357	NW Ohio
Findlay Hope House for the Homeless	(419) 425-4673	Hancock County
First Step Healthy Family Resource Center	(419) 435-7300 (800) 466-6228	Hancock, Wood County
La Posada (families)	Dial 2-1-1 or (800) 650-4357	NW Ohio
Liberty Center of Sandusky County	(419) 332-8777	Erie, Ottawa County
Open Arms (domestic violence shelter)	(419) 422-4766	Hancock County
PathStone	(419) 875-6654 (800) 825-6080	Erie, Hancock, Lucas, Ottawa, Wood County
Safe Harbour Domestic Violence Shelter (women)	(419) 626-2200 (800) 953-2207	Erie, Ottawa County
St. Paul's Community Center (men/women)	Dial 2-1-1 or (800) 650-4357	NW Ohio
Toledo Gospel Rescue Mission (men)	(419) 242-6642	NW Ohio
Toledo Gospel Rescue Mission – Rebekah's Haven (women)	(419) 243-0403 (women with children) (419) 244-5979 (single women – no children)	NW Ohio
Volunteers of America Greater Ohio - Crossroads	(419) 626-6505	Erie County
YWCA Battered Women's Shelter (women/children)	(419) 241-7386 (888) 341-7386	Lucas, Ottawa, Wood County
Employment Information	Phone	Area Served
Ability Center - Double S Industries of Erie County, Inc.	(419) 626-1048 (888) 399-6065 x7790	Erie County
Experience Works (age 55 and older)	(877) 496-6439	NW Ohio
Giving Tree	(419) 734-2942 (866) 734-2942	Erie, Ottawa County
Goodwill Industries of Erie, Huron, Ottawa and Sandusky County	(419) 625-4744	Erie, Ottawa County
Goodwill Industries of Northwest Ohio	(419) 255-0070 (888) 246-6394	Hancock, Lucas, Wood County
Hancock County Job and Family Services	(419) 422-3679	Hancock County
Ohio Means Jobs Erie County	(419) 624-6451	Erie County
Ohio Means Jobs Lucas County	(419) 213-5627	Lucas County
Ottawa County Job and Family Services – Ohio Means Jobs	(419) 898-3688 (800) 665-1677	Ottawa County
Pathway (ex-offenders)	(419) 242-7304	Lucas County
Wood County Job and Family Services – Ohio	(419) 352-7566	Wood County

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Means Jobs	(888) 282-1118	
Eye Screening – see Optical Services		
Financial Management Counseling	Phone	Area Served
Adelante, Inc.	(419) 244-8440	Lucas County
Apprisen Consumer Credit Counseling Services	(800) 355-2227	NW Ohio
Bank On Toledo	Dial 2-1-1	Lucas, Wood County
Crossroads Family Resource Center	(419) 475-3258	Lucas, Ottawa, Wood County
DebtTech Financial Solutions	(419) 318-9798	Erie, Hancock, Lucas, Ottawa, Wood County
East Toledo Family Center	(419) 691-1429	Lucas, Ottawa, Wood County
Lutheran Social Services	(419) 243-9178	Lucas, Ottawa, Wood County
Ohio State University Extension	(419) 627-7631 (Erie) (419) 422-3851 (Hancock) (419) 213-4254 (Lucas) (419) 898-3631 (Ottawa) (419) 354-9050 (Wood)	Erie, Hancock, Lucas, Ottawa, Wood County
WSOS Community Action Commission	(419) 353-7407	Ottawa, Wood County
Fires – see Disaster Services		
Food Assistance	Phone	Area Served
<b>United Way 2-1-1 (call for referrals; most pantries have a limited service area; call for local pantry information)</b>	<b>Dial 2-1-1 or (800) 650-4357</b>	<b>Erie, Hancock, Lucas, Ottawa, Wood County</b>
Bowling Green Christian Food Pantry	(419) 353-5174	Bowling Green school district residents (Wood County)
Care and Share of Erie County	(419) 624-1411	Erie County
Chopin Hall	(419) 422-6401	Hancock County
Christian Community Church	(419) 536-8357	Lucas County
Emmanuel Baptist Church		ZIP codes 43606, 43612, 43613, 43615, 43623, 43560, 48144, 48182 (Lucas County)
First United Methodist Church – Bowling Green	(419) 353-0682	Wood County
Friendship New Vision	(419) 534-5437	Lucas County
Job and Family Services (SNAP - food stamps)	(419) 626-6781 (Erie) (419) 422-0182 (Hancock) (866)386-3071 (Lucas) (419) 898-3688 (Ottawa) (419) 352-7566 (Wood)	Erie, Hancock, Lucas, Ottawa, Wood County
Lutheran Social Services	(419) 422-7917	Hancock County
The Salvation Army	(419) 626-3862 (Erie) (419) 422-8238 (Hancock)	Erie, Hancock, Lucas, Ottawa, Wood County

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	(419) 241-3549 (Lucas) (419) 732-2769 (Ottawa) (419) 352-5918 (Wood)	
Trinity Faith Outreach Center	(419) 340-6253	Lucas County
United Way in Ottawa County (food referrals)	(419) 734-6645	Ottawa County
Western Avenue Family Center	(419) 344-5844	Lucas County
<b>WIC offices –</b> Erie County General Health District, Hancock Hardin Wyandot Putnam Community Action Commission, Toledo-Lucas County Health Department, Ottawa County Health Department, Wood County Combined General Health District	(419) 626-5623 (Erie) (419) 424-0720 (Hancock) (419) 213-4100 (Lucas) (419) 734-6800 (Ottawa) (419) 352-8402 (Wood)	Erie, Hancock, Lucas, Ottawa, Wood County
<b>Health Care – Clinics</b>	<b>Phone</b>	<b>Area Served</b>
Blanchard Valley Health System	(419) 427-0809	Hancock County
Erie County General Health District	(419) 626-5623	Erie, Ottawa County
Family Health Services of Erie County	(419) 557-7189	Erie County
Hancock County Health Department	(419) 424-7869	Hancock County
Neighborhood Health Association (NHA)	(419) 720-7883	Lucas County
Ottawa County Health Department (children)	(419) 734-6800 (800) 788-8803	Ottawa County
Ottawa County Senior Resources (age 60 and older)	(419) 898-2800	Ottawa County
Toledo-Lucas County Health Department	(419) 213-4100	Lucas County
Western Lucas County Clinic	(419) 213-6255	Lucas County
Wood County Combined General Health District	(419) 354-9049 (866) 861-9338	Wood County
<b>Health Care – Hospitals</b>	<b>Phone</b>	<b>Area Served</b>
Bay Park Hospital	(419) 690-7900	NW Ohio
Blanchard Valley Health System	(419) 423-4500	NW Ohio
Firelands Regional Medical Center	(419) 557-7400	NW Ohio
Flower Hospital	(419) 824-1101	NW Ohio
Magruder Hospital	(419) 734-3131	NW Ohio
Northwest Ohio Psychiatric Hospital	(419) 381-1881	NW Ohio
ProMedica St. Luke's Hospital	(419) 893-5911	NW Ohio
ProMedica Toledo Hospital	(419) 291-4000	NW Ohio
Mercy St. Anne Hospital	(419) 407-2663	NW Ohio
Mercy St. Charles Hospital	(419) 696-7200	NW Ohio
Mercy St. Vincent Medical Center	(419) 251-3232	NW Ohio
University of Toledo Medical Center	(419) 383-3881 (800) 321-8383	NW Ohio
Wood County Hospital	(419) 354-8900	Wood County

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Health Care – Medicaid see Insurance / Health Care / Medicaid		
Health Care – Nursing and Hospice Care	Phone	Area Served
Bridge Home Health and Hospice	(419) 423-5351 (888) 463-3306	Hancock, Wood County
Commons of Providence	(419) 624-1171	Erie, Ottawa County
Darlington Nursing and Rehabilitation Center	(419) 531-4465	NW Ohio
Gentiva Hospice	(419) 887-6700 (800) 913-6700	NW Ohio
Heartland Home Health Care and Hospice	(800) 837-1200 (419) 531-0440	Lucas County
Hospice of Northwest Ohio	(419) 661-4001 (866) 661-4001	NW Ohio
Meadows at Osborn Park	(419) 627-8733	Erie County
ProMedica Home Health	(800) 234-9355	NW Ohio
ProMedica Hospice	(419) 291-0141	Lucas, Wood County
ProMedica Lake Park	(419) 824-1000 (419) 824-1933	Hancock, Lucas, Wood County
Senior Independence Home Health and Hospice	(419) 865-1499	Lucas, Ottawa, Wood County
Stein Hospice	(419) 625-5269 (800) 625-5269	Erie, Ottawa County
Wood Haven Health Care	(419) 353-8411	NW Ohio
Health Care – Prescription Assistance	Phone	Area Served
Associated Charities of Findlay Ohio	(419) 423-2021	Hancock County
Chapel on the Lake	(419) 732-2028	Marblehead (Ottawa County)
Hancock Christian Clearing House	(419) 422-2222	Hancock County
HHWP Community Action Commission	(419) 423-3755 (800) 423-4304	Hancock County
Perrysburg Christians United	(419) 407-7857	Northern Wood County
Salvation Army	(419) 422-8238 (Hancock) (419) 241-3549 (Lucas) (419) 732-2769 (Ottawa) (419) 352-5918 (Wood)	Hancock, Lucas, Ottawa, Wood County
Sandusky Prescription Ministry Fund	(419) 626-1986	Erie County
Health Care – Specialized Health Information	Phone	Area Served
AIDS Resource Center	(419) 241-9444	NW Ohio
American Heart Association	(419) 740-6180	NW Ohio
Cancer Patient Services	(419) 423-0286	Hancock County
Cancer Services of Erie County	(419) 626-4548 (800) 401-9054	Erie County
Planned Parenthood	(800) 230-7526	NW Ohio

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Homeless Shelters – see Emergency Shelters		
Hospice Care – see Health Care – Nursing and Hospice Care		
<b>Housing Information</b>	<b>Phone</b>	<b>Area Served</b>
Ability Center	(866) 885-5733 (419) 734-0330 (Ottawa)	Lucas, Ottawa County
Aurora Project, Inc. (Transitional Housing for women & children)	(419) 244-3290	Lucas County
Bay Meadows Apartments	(419) 732-3500	Ottawa County
Erie Metropolitan Housing Authority	(419) 625-0262	Erie County
Firelands Habitat for Humanity	(419) 621-7818	Erie County
Habitat for Humanity of Findlay–Hancock County	(419) 429-1400	Hancock County
Habitat for Humanity of Ottawa County	(419) 734-7074	Ottawa County
Hancock Metropolitan Housing Authority	(419) 424-7848	Hancock County
Henry Metropolitan Housing Authority	(419) 592-1735	Wood County
Lucas Metropolitan Housing Authority	(419) 259-9448	Lucas County
Lutheran Homes Society	(419) 861-4990	NW Ohio
Maumee Valley Habitat for Humanity	(419) 382-1964	Lucas County
Neighborhood Housing Services of Toledo	(419) 691-2900	Lucas County
Neighborhood Properties Inc. (NPI)	(419) 473-2604	Lucas County
Ottawa County Transitional Housing	(419) 734-9718	Ottawa County
Ottawa Residential Services, Inc.	(419) 734-7622	Ottawa County
Sandusky Metropolitan Housing Authority	(419) 334-4426	Ottawa County
United States Department of Housing and Urban Development (HUD)	(800) 955-2232	Ohio
WSOS	(800) 775-9767	Ottawa, Wood County
<b>Income / Welfare</b>	<b>Phone</b>	<b>Area Served</b>
Erie County Department of Job and Family Services	(419) 626-6781	Erie County
Hancock County Job and Family Services	(419) 422-0182	Hancock County
Lucas County Job and Family Services	(419) 213-8999	Lucas County
Ottawa County Job and Family Services	(419) 898-3688 (800) 665-1677	Ottawa County
Social Security Administration	(866) 588-7397 (Erie) (877) 628-6548 (Hancock) (866-331-2196 (Lucas, Ottawa) (800) 772-1213 (national)	NW Ohio
Wood County Job and Family Services	(419) 352-7566	Wood County
<b>Insurance / Health Care / Medicaid</b>	<b>Phone</b>	<b>Area Served</b>
Erie County Department of Job and Family Services	(419) 626-6781	Erie County
Hancock County Job and Family Services	(419) 422-0182	Hancock County
Lucas County Job and Family Services	(419) 213-8999	Lucas County

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Ohio Department of Job and Family Services	(614) 466-6282 (877) 852-0010	Ohio
Ohio Department of Medicaid	(800) 324-8680	Ohio
Ottawa County Job and Family Services	(419) 898-3688 (800) 665-1677	Ottawa County
Toledo-Lucas County CareNet	(419) 842-0800	Lucas County
Wood County Job and Family Services	(419) 352-7566	Wood County
<b>Job Skills – see Employment Information</b>		
<b>Legal Services</b>	<b>Phone</b>	<b>Area Served</b>
Legal Aid of Western Ohio	(419) 724-0460 (outside Lucas) (888) 534-1432	NW Ohio
Toledo Bar Association Lawyer Referral Service	(419) 242-9363	NW Ohio
University of Toledo – College of Law Legal Clinic	(419) 530-4236	NW Ohio
<b>Libraries – see Public Libraries</b>		
<b>Meals – see also Delivered Meals</b>		
<b>Meals (Hot Community Meals)</b>	<b>Phone</b>	<b>Area Served</b>
Cherry Street Mission – Madison Food Service and Community Center	(419) 242-0068	Lucas County
First United Methodist Church (Friday)	(419) 353-0682	Wood County
Friendly Center, Inc.	(419) 243-1289	NW Ohio
Helping Hands of St. Louis	(419) 691-0613	Curtice, Northwood, Oregon, Perrysburg, Rossford, ZIP code 43605 (Lucas, Ottawa, Wood County)
Holy Angels Catholic Church (Wednesday)	(419) 625-3698	Erie County
Martin Luther King Kitchen for the Poor	(419) 241-2596	NW Ohio
Salem Lutheran (North) (Tuesday)	(419) 243-2345	Lucas County
Salvation Army Hancock County	(419) 422-8238	Hancock County
St. Paul's Community Center	(419) 255-5520	Lucas County
Toledo Gospel Rescue Mission	(419) 242-6642	Lucas County
Victory Kitchen	(419) 627-8732	Erie County
Vision Ministries Assembly of God	(419) 242-0140	Lucas County
Volunteers of America Greater Ohio	(419) 626-6505	Erie County
Western Avenue Family Center	(419) 344-5844	Lucas County
Wood County Committee on Aging (age 60 and older - call to make reservation)	(419) 353-5661	Bowling Green (Wood County)
<b>Medicaid – see Health Care - Medicaid</b>		
<b>Mental Health Care / Counseling</b>	<b>Phone</b>	<b>Area Served</b>
Allies in Mental Health	(419) 354-2464	Wood County
Bayshore Counseling Services	(419) 626-9156 (Erie) (419) 734-5535 (Ottawa) (800) 686-0088	Erie, Ottawa County
Behavioral Connections of Wood County	(419) 352-5387 (800) 472-9411 (crisis line)	Wood County
Century Health	(419) 425-5050	Hancock County

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	(888) 936-7116 (crisis line)	
Children's Resource Center	(419) 352-7588 (888) 466-5437	Wood County
Family Resource Center of NW Ohio	(419) 222-1168 (800) 567-4673 (crisis line)	Hancock County
Giving Tree	(866) 734-2942	Erie, Lucas, Ottawa, Wood County
Harbor	(419) 475-4449 (800) 475-4449	Lucas, Wood County
Kobacker Center	(800) 556-4444	NW Ohio
Lutheran Social Services	(419) 422-7917 (877) 343-2187	NW Ohio
NAMI Erie-Ottawa	(419) 732-6264 (877) 732-6264	Erie, Ottawa County
NAMI of Hancock County	(419) 957-9423	Hancock County
NAMI of Wood County	(419) 352-0626	Wood County
National Alliance on Mental Illness (NAMI) of Greater Toledo	(419) 243-1119	Lucas County
Person to Person Resources	(419) 874-3201	NW Ohio
A Renewed Mind	(419) 720-9247	Lucas County
Rescue, Inc.	(419) 255-3125	Lucas County
Seasons of Life Counseling	(419) 621-8773	Erie, Ottawa County
Thomas M. Wernert Center for Mental Health Recovery and Support	(419) 242-3000	Lucas County
Unison Behavioral Health Group	(419) 693-0631	Lucas County
Zepf Center	(419) 841-7701 (419) 255-4050	Lucas County
<b>Mentoring Services – see Youth Enrichment / Recreation / Mentoring</b>		
<b>Optical Services</b>	<b>Phone</b>	<b>Area Served</b>
East Toledo Family Center (referral)	(419) 691-1429	Lucas County
EyeCare America	(877) 887-6327	National
Findlay Lions Club	(419) 424-0777	Findlay (Hancock County)
Friendly Center (referral)	(419) 243-1289	Northwood, Rossford, Walbridge (Wood County)
Grace Community Center (referral)	(419) 248-2468	Lucas County
Neighborhood Health Association	(419) 720-7883	Lucas County
Prevent Blindness Ohio	(419) 327-2020 (800) 301-2020	Erie, Hancock, Ottawa, Wood County
Sandusky Lions Club Fund for the Blind of Erie County	(419) 239-3926	City of Sandusky and Perkins Township (Erie County)
Senior Centers, Inc.	(419) 242-9511	Lucas County
Sight Center of Northwest Ohio	(419) 720-3937 (800) 624-8378	NW Ohio
Wood County Combined General Health District	(419) 352-8402	Wood County

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Pregnancy Counseling / Information	Phone	Area Served
Abigail Pregnancy Services	(419) 668-9500	Erie County
Bowling Green Pregnancy Center	(419) 354-4673	Wood County
Catholic Charities Diocese of Toledo	(419) 244-6711	NW Ohio
Family Resource Center of NW Ohio	(419) 222-1168	Hancock County
Crisis Line --	(800) (567) 4673	
Heartbeat of Ottawa County	(419) 734-9359	Ottawa County
Heartbeat of Toledo	(419) 241-9131	Lucas, Wood County
Planned Parenthood of NW Ohio	(419) 255-1115 (800) 230-7526	NW Ohio
Port Clinton High School	(419) 734-2147	Port Clinton City Schools (Ottawa County)
Pregnancy Center of Greater Toledo	(419) 578-7350	NW Ohio
Women's Pavilion	(419) 255-7769 (800) 589-6005	Lucas County
Women's Resource Center of Hancock County	(419) 424-9948	NW Ohio
Wood County Combined General Health District	(419) 352-8402 (866) 861-9338	Wood County
<b>Prescription Assistance – see Health Care – Prescription Assistance</b>		
<b>Public Libraries</b>		
Findlay-Hancock District Public Library	(419) 422-1712	Hancock County
Harris-Elmore Public Library	(419) 862-2482	Ottawa County
Library Association of Sandusky	(419) 625-3834	Erie County
McComb Public Library	(419) 293-2425	Hancock, Wood County
Milan-Berlin Township Public Library	(419) 499-4117	Erie County
Oak Harbor Public Library	(419) 898-7001	Ottawa County
Rossford Public Library	(419) 666-0924	Rossford (Wood County)
Toledo-Lucas County Public Library	(419) 259-5200	Lucas County
Way Public Library	(419) 874-3135	Wood County
Wayne Public Library	(419) 288-2708	Wood County
Wood County District Public Library	(419) 352-5104	Wood County
<b>Senior Centers and Services</b>		
<b>Phone</b>		
Area Office on Aging of Northwestern Ohio	(419) 382-0624 (800) 472-7277	Erie, Lucas, Ottawa, Wood County
Chester J. Zablocki Senior Center	(419) 936-3090	Lucas County
Eleanor M. Kahle Senior Center	(419) 476-2745	Lucas County
Erie County Senior Center	(419) 626-2560 (800) 701-3221	Erie County
Hancock County Agency on Aging	(419) 423-8496	Hancock County
J. Frank Troy Senior Center	(419) 255-6206	Lucas County
James 'Wes' Hancock Oregon Senior Center	(419) 698-7078	Lucas County
Margaret L. Hunt (South Toledo) Senior Center	(419) 385-2595	Lucas County
Maumee Seniors	(419) 893-1994	Lucas, Wood County
Mayores Senior Center	(419) 242-1144	Lucas County
Oak Harbor Harbor Lights	(419) 898-2800	Ottawa County
Ottawa County Senior Resources	(419) 898-2800	Ottawa County

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	(877) 898-6459	
Senior Centers, Inc.	(419) 242-9511	Lucas County
Serving Our Seniors	(419) 624-1856 (800) 564-1856	Erie County
Sylvania Senior Center	(419) 885-3913	Sylvania (Lucas County)
Wood County Committee on Aging	(419) 353-5661 (800) 367-4935	Wood County
<b>Shelters – see Emergency Shelters</b>		
<b>Substance Abuse Services</b>	<b>Phone</b>	<b>Area Served</b>
Addiction Services Kwik	(419) 474-9960	NW Ohio
Allies in Mental Health	(419) 354-2464 (866) 550-2464	Wood County
Arrowhead Behavioral Health	(419) 891-9333 (800) 547-5695	Lucas, Wood County
Bayshore Counseling Services	(419) 626-9156 (Erie) (419) 734-5535 (Ottawa) (800) 686-0088	Erie, Ottawa County
Behavioral Connections of Wood County	(419) 352-5387 (800) 472-9411	Wood County
Center for Mental Health and Well-Being	(419) 424-2011	Hancock County
Century Health	(419) 425-5050 (888) 936-7116 (crisis line)	Hancock County
COMPASS	(419) 241-8827 (877) 310-4539	NW Ohio
Fostoria Committee on Alcoholism	(419) 435-9465	NW Ohio
Giving Tree	(419) 734-2942 (866) 734-2942	Erie, Ottawa County
Glenbeigh	(419) 536-4000	Erie, Hancock, Lucas, Ottawa, Wood County
Healing Trails LLC	(419) 684-9750	Erie, Ottawa County
Idle Time Club (men)	(419) 691-8882	Lucas County
Lutheran Social Services	(419) 243-9178	Lucas, Wood County
National Youth Advocate Program	(877) 692-7226	NW Ohio
Premier Care Ohio	(419) 691-1700	Lucas County
A Renewed Mind	(419) 720-9247	Lucas, Wood County
Salvation Army ARC (men's inpatient)	(419) 241-2299	NW Ohio
Unison Behavioral Health Group (youth)	(419) 693-0631	Lucas County
Urban Minority Alcoholism & Drug Abuse Outreach	(419) 255-4444	Lucas County
Vision Ministries Assembly of God (women)	(419) 242-0140	Lucas County
Whitney Manor LLC	(419) 720-0600	Lucas County
<b>Transportation Assistance</b>	<b>Phone</b>	<b>Area Served</b>
Absolute Freedom Transportation Services	(419) 885-2102	Lucas County
All Saints Catholic Church	(419) 666-1393	ZIP codes 43460, 43619 (Wood County)
Chapel on the Lake	(419) 732-2028	Marblehead (Ottawa County)
Greyhound Bus	(800) 231-2222	National

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Hancock Christian Clearing House	(419) 422-2222	Hancock County
HHWP Community Action Commission - HATS	(419) 423-7261 ext 26	Hancock County
Lucas County Veterans Service Commission (veterans)	(419) 213-6090	Lucas County
OCTA (Ottawa County Transportation Agency)	(888) 898-7433 or (419) 898-7433	Ottawa County
Salvation Army Port Clinton Service Center	(419) 732-2769	Ottawa County
Salvation Army Social Services of Bowling Green	(419) 352-5918	Bowling Green, Grand Rapids, Pemberville (Wood County)
Sandusky Transit System	(877) 627-0740 or (419) 627-0740	Erie County
TARPS	(419) 382-9901	Lucas County
TARTA City Bus	(419) 243-7433	Lucas County
Toledo Metropolitan Area Council of Governments TMACOG – Share-a-Ride (car pooling)	(419) 241-9155	Lucas County
Wood County Committee on Aging (non-emergency medical, seniors 60+ years)	(419) 353-5661 (800) 367-4935	Wood County
<b>Tutoring – see Education – Tutoring/ Homework Help</b>		
<b>Utility Assistance</b>	<b>Phone</b>	<b>Area Served</b>
Associated Charities of Findlay	(419) 423-2021	Hancock County
Community Action Commission of Erie-Huron Counties -- HEAP/PIPP Program	(419) 626-6540	Erie County
Hancock Christian Clearing House	(419) 422-2222	Hancock County
HHWP Community Action Commission	(419) 423-3755 or (800) 423-4304	Hancock County
Ottawa County Job and Family Services	(419) 898-3688 (800) 665-1677	Ottawa County
Pathway (HEAP)	(866) 504-7392-HEAP (419) 242-7304	Lucas County
Perrysburg Christians United	(419) 407-7857	Millbury, Northwood, Perrysburg, Rossford, Walbridge (Wood County)
Public Utilities Commission of Ohio (mediation)	(800) 686-7826	Ohio
Sylvania Area Family Services	(419) 882-8415	City of Sylvania and Sylvania Township (Lucas County)
Wood County Job and Family Services	(419) 352-7566 (888) 282-1118	Wood County
WSOS - HEAP and PIPP	(888) 441-4327	Ottawa, Wood County
<b>Veterans' Services</b>	<b>Phone</b>	<b>Area Served</b>
Arms Forces	(419) 891-2111	Ohio
Department of Veterans Affairs	(800) 827-1000 (216) 522-3530	NW Ohio
Erie County Veterans Service Commission	(419) 627-7579	Erie County
Hancock County Korean War Veterans Association	(419) 423-5785	Hancock County
Hancock County Veterans Service Commission	(419) 424-7036	Hancock County
Lucas County Veterans Service Commission	(419) 213-6090	Lucas County
Ohio Veterans Home	(419) 625-2454	Erie County

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	(866) 644-6838	
Ottawa County Veterans Service Office	(419) 898-2089 (800) 610-8872	Ottawa County
United Spinal Association	(800) 404-2898	Ohio
United States Department of Veterans Affairs	(800) 827-1000 (benefits information) (877) 424-3838 (Homeless Veterans' Hotline) (800) 273-8255 (24- hour Crisis Hotline)	National
Veterans Outpatient Clinic	(419) 259-2000	NW Ohio
Vietnam Veterans of America – Chapter 35	(419) 242-4293	NW Ohio
Wood County Veterans Assistance Center	(419) 354-9147	Wood County
Vision Screening – see Optical Services		
<b>Volunteer Opportunities</b>	<b>Phone</b>	<b>Area Served</b>
Greater Ohio Volunteers of America Northwest Ohio	(419) 248-3733	NW Ohio
United Way in Hancock County	(419) 423-1432	Hancock County
United Way <i>Volunteer Center</i>	(419) 244-3063	Lucas, Ottawa, Wood County
Volunteer Center in Erie County	(419) 627-0074	Erie County
Volunteers of America Erie County	(419) 626-6505	Erie County
<b>Weatherization</b>	<b>Phone</b>	<b>Area Served</b>
HHWP Community Action Commission	(419) 423-3755 or 800-423-4304	Hancock County
Neighborhood Housing Services of Toledo	(419) 691-2900	Lucas County
Pathway	(419) 242-7304 (866)-504-7392 (HEAP)	Lucas County
WSOS Community Action Commission (HWAP)	(800) 775-9767 (419) 639-2802	Erie, Ottawa, Wood County
<b>Youth Enrichment / Recreation / Mentoring</b>	<b>Phone</b>	<b>Area Served</b>
ACORNS Ministry	(419) 239-9359	Sandusky (Erie County)
Adelante, LRC	(419) 244-8440	Lucas County
Big Brothers Big Sisters of Northwestern Ohio	(419) 243-4600 (888) 393-2767 (419) 626-8694 (Erie)	Erie, Lucas, Ottawa, Wood County
Boy Scouts of America Black Swamp Area Council	(800) 686-4220	Hancock County
Boy Scouts of America Erie Shores Council	(419) 241-7293 (800) 241-7293	Lucas, Ottawa, Wood County
Boy Scouts of America Heart of Ohio Council	(419) 207-8300 (800) 334-5910	Erie County
Boys and Girls Club of Erie County	(419) 624-9250	Erie County
Boys and Girls Clubs of Toledo	(419) 241-4258	Lucas County
Camp Fire Northwest Ohio	(419) 422-5415	Hancock, Wood County
Catholic Club	(419) 243-7255	Lucas County
Center for Cultural Awareness	(419) 621-1117	Erie County
Children's Mentoring Connection of Hancock	(419) 424-9752	Hancock County

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County		
East Toledo Family Center	(419) 691-1429	Lucas County
Findlay Area Youth for Christ	(419) 422-7452	Hancock County
Findlay Family YMCA	(419) 422-4424	Hancock County
Girl Scouts of Northeast Ohio	(440) 233-6112 (800) 852-6119	Erie County
Girl Scouts of Western Ohio	(419) 243-8216 (Lucas, Ottawa, Wood) (419) 225-4085 (Hancock) (800) 860-4516	Hancock, Lucas, Ottawa, Wood County
Toledo Mountain Mentors	(419) 481-3606	Lucas, Wood County
Twelve of Ohio	(419) 861-2460 or (888)-513-8085	Lucas County
YMCA Metropolitan Office	(419) 729-8135	Lucas, Ottawa, Wood County
YMCA Sandusky Area	(419) 621-9622	Erie, Ottawa County

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